

ARTICLE 1 APPLICABILITY

- 1.1 These general terms and conditions apply to, and form an integral part of, all offers, activities, proposals and agreements between Dutch Marketing Design and its CLIENT.
- 1.2 The applicability of General conditions or purchase conditions of the CLIENT is expressly excluded.
- 1.3 If and to the extent that any provision in these terms and conditions is null and void, voidable or otherwise invalid, the validity and applicability of the other provisions remain in force. The provision which proves invalid, goes over in a provision that most closely reflects the intent of the original invalid provision.
- 1.4 Deviations and/or modifications of these terms and conditions will only be agreed in writing.

ARTICLE 2 DEFINITIONS

- 2.1 DUTCH MARKETING DESIGN means for the purposes of this agreement, the company Dutch Marketing Design based in Eindhoven registered with the Chamber of Commerce under number 67689906, active under the name Dutch Marketing Design and/or under the trade names DMD, Ketschi and KetschiCIY, in this Agreement collectively referred to as DMD.
- 2.2 CLIENT is defined as the business customer who, either alone or in cooperation with, or on behalf of third parties, ORDERS a product or service at DMD, or intends to do so. With 'business customer' is meant any natural or legal person, who is registered in the trade register of the Chamber of Commerce or a similar register.
- 2.3 AGREEMENT: the meaning of agreement is as defined in article 7:400 of the civil code in which DMD commits itself towards the CLIENT to render certain services. The applicability of the articles 7:404 and 7:407 section 2 of the civil code is excluded.
- 2.4 ORDER or ASSIGNMENT: Under ORDER or assignment is understood a binding document describing the work to which DMD commits itself to carry out for the benefit of CLIENT and for which both CLIENT as well as DMD have reached an agreement on the terms and conditions under which this work will be executed by DMD.
- 2.5 RESULT: each result of the work carried out by DMD on behalf of CLIENT in the context of an ORDER or assignment, including, but not limited to, advices, implementations, experiences, designs, media content, websites, etc.
- 2.6 IP RIGHTS: rights relating to intellectual and industrial property including, but not limited to, copyrights, design-, drawing-, model rights and patent rights.

ARTICLE 3 QUOTATIONS AND ORDERS

- 3.1 On the basis of the requirements of the CLIENT and the information provided by this CLIENT a quotation is made by DMD.
- 3.2 CLIENT shall be required to provide timely and free of charge to DMD all information necessary and relevant to the execution of the ORDER. The CLIENT guarantees that all information provided to DMD is correct and complete. CLIENT indemnifies DMD for any claims by third parties relating to, or resulting from the incorrectness, inaccuracy, inconsistency or incompleteness of the data provided by the CLIENT. DMD reserves the right to charge to CLIENT any costs arising from the breach by CLIENT of this obligation.
- 3.3 The fees and prices mentioned in quotations are in Euros and exclusive of VAT. Not included in quotations are costs that cannot be determined in advance such as, but not limited to, costs for discussions, travel expenses, transport costs and printing costs, if any. Quotations can be subject to change due to unforeseen circumstances and/or changes in the work. In case DMD is forced to spend more or other effort to complete the ASSIGNMENT caused by a modified or incomplete ASSIGNMENT, or caused by a not timely delivery of complete, sound and clear data and/or materials, DMD is entitled to charge this additional effort to CLIENT.
- 3.4 Quotations are without any commitment and shall be valid for thirty (30) days, unless otherwise agreed in writing.
- 3.5 An ORDER comes into force by accepting an offer and/or by the extension of an existing AGREEMENT. This acceptance or extension must be done by signing by the CLIENT of the quotation or by providing a purchase ORDER by the CLIENT. Under 'by signing' means in this connection also a confirmation by e-mail. If the CLIENT fails to confirm an offer in writing, but agrees in writing that DMD begins with executing the ASSIGNMENT, the content of the quotation will be deemed as agreed.
- 3.6 Unless otherwise agreed in advance in writing and in sufficient detail, an ORDER of a CLIENT leads only to an obligation of DMD to give its best efforts to complete the ORDER and it does not lead to an obligation of DMD to produce the envisaged results. Delivery dates presented are no deadlines, unless this has been expressly agreed in writing. A throughput time laid down by DMD for the completion of an ORDER or a part thereof, is only indicative. DMD will give its best efforts to carry out the ORDER carefully and in a timely manner, DMD will represent the interests of the CLIENT to the best of its ability and knowledge, DMD will try to achieve, within the given boundaries, the best result for the CLIENT, but does not warrant that this best result will actually be achieved.
- 3.7 CLIENT is obliged to do all that what is reasonably necessary or appropriate to enable a timely and correct delivery by DMD, in particular the timely delivery of complete, sound and clear data or materials.
- 3.8 DMD is authorized to involve third parties in carrying out an ORDER, where this is required for a proper execution of the ORDER. In the event that DMD is acting as a mediator in getting a (license) agreement between a third party vendor and CLIENT, the CLIENT accepts the conditions of the relevant third party vendor. In this case, DMD is not responsible for maintenance and support. To secure this maintenance and support, CLIENT needs to arrange this directly with this third party vendor, unless otherwise agreed in writing.

- 3.9 Unless otherwise agreed in writing, possible assignments on third parties, in the framework of the implementation of the ORDER, are given by CLIENT directly to this third party. At the request of CLIENT, DMD may, for the risk of the CLIENT, act as mediator. In such case Parties may agree on the related fee.
- 3.10 In case the ORDER is executed in parts or phases, DMD is entitled to suspend the implementation of following parts or phases until CLIENT has approved the RESULT of the preceding part or the preceding phase in writing.
- 3.11 CLIENT is solely responsible for determining the usability and suitability of the RESULT for its intended purpose.
- 3.12 DMD is not obliged to investigate a possible breach of the RESULT on the rights of third parties.
- 3.13 CLIENT is obliged to approve the RESULT before the publication or multiplication of the RESULT by DMD.
- 3.14 When the work of DMD consists of repeatedly carrying out similar work, or if the ORDER is given for an indefinite period, the ORDER becomes an AGREEMENT which can be terminated by both parties subject to a notice period of three months. Such cancellation must be made in writing. When CLIENT cancels such an AGREEMENT, CLIENT is obliged to pay all fees and costs incurred with respect to the work carried out by DMD until then.
- 3.15 If an agreement is entered for a specific time, or for a specific project, this agreement cannot be cancelled. Such an agreement ends after expiration of the specified time or on the day of the final delivery of the project, provided that the payment by the CLIENT of the final invoice by DMD is received.
- 3.16 If an AGREEMENT is cancelled by DMD due to an attributable shortcoming in the fulfillment of the AGREEMENT by CLIENT, CLIENT is obliged to pay, in addition to damages, the fees and costs incurred in connection with the work carried out by DMD until then. Behavior of the CLIENT, on the basis of which cannot reasonably be expected from DMD to complete the work, is in this context considered to be an attributable shortcoming.
- 3.17 The damages referred to in the previous paragraph of this article will at least include the costs arising from agreements between DMD and third parties that DMD has entered on its own name for the fulfillment of the ORDER, as well as 50% of the value of the remaining part of the fee that the CLIENT would have to pay in case of a full execution of the ORDER.
- 3.18 Both DMD as well as CLIENT have the right to cancel the AGREEMENT in whole or in part, in the event of bankruptcy or (provisional) suspension of payment by the other party.
- 3.19 If an ORDER, for any reason, is prematurely terminated, the CLIENT shall not [longer] be allowed to use the work made available to him in relation to this ORDER and each license granted to CLIENT in the framework of this ORDER expires.

ARTICLE 4 CHANGING THE ORDER

- 4.1 Changes to existing ORDERS or AGREEMENTS must be recorded in writing.
- 4.2 Since all services that CLIENT can ORDER at DMD are customized by DMD on the basis of information and instructions that CLIENT itself has provided to DMD in any way, whether or not in writing, the legal right to revoke the services of DMD is excluded pursuant to article 7:46d paragraph 4 sub b part 1 of the civil code. The possibility of dissolution in accordance with article 7:46d paragraph 1 en 7:46e of the civil code is thus not applicable.
- 4.3 In case DMD and the CLIENT agree to change the approach or the extent of the ORDER, the CLIENT accepts the resulting changes in the planning and cost estimates. The effects of the changes are reported in writing by DMD to the CLIENT as soon as possible.
- 4.4 If an interim change in the ORDER or in the execution thereof is caused by the fault of the CLIENT, DMD will make the necessary adjustments if the DMD quality standards such requires. If such adjustment leads to additional work, the consequences will be communicated to the CLIENT in the form of an additional offer.

ARTICLE 5 DELIVERY, ACCEPTANCE, MAINTENANCE, RISK AND STORAGE

- 5.1 A deadline for the completion of a project or ORDER given by DMD is meant to be indicative, unless the content of the AGREEMENT states otherwise. Even when a deadline for completing the project or ORDER has been agreed, DMD is only in default after the CLIENT has given DMD a notice of default by registered mail and DMD fails to complete the project or ORDER within a reasonable period of time mentioned in this notice of default.
- 5.2 In case an agreement for a given project is entered into, and this project is divided in phases or parts, a formal delivery of each phase or part will take place at the completion of that phase or part. CLIENT will review and check this delivery meticulously and will confirm his approval or rejection in writing within a week after receipt. Without such feedback within that week, the delivery is deemed to have been accepted. Only after delivery and written acceptance of any phase or part, DMD can start with the next phase or part of that project.
- 5.3 DMD will inform CLIENT in writing that the whole project is completed and will simultaneously transfer the end RESULT to the CLIENT. CLIENT shall confirm within fourteen (14) days after receipt thereof in writing if the end RESULT is accepted or rejected. If the CLIENT does not react within this period, the end RESULT shall be deemed to be approved.
- 5.4 DMD will deliver to the CLIENT the end RESULT of the project or ORDER on the agreed type and format of information carrier.
- 5.5 DMD will give its best effort to execute the ORDER in compliance with state of the art technology. DMD cannot guarantee that the RESULT will work without interruption or errors in any environment. DMD does not guarantee that the RESULT will work well in combination with all types or new versions of web-, internet browsers and operating systems or when third-party applications or interfaces and/or any other software are used. The RESULT and the representation or performance can be influenced by external

- factors such as, but not limited to, different screen resolutions, operating systems as well as of (unexpected) peak load by the number of visitors.
- 5.6 For hosting, maintenance and support the CLIENT always needs to arrange a separate agreement. The content and extent of the maintenance and support follows then from that separate agreement.
- 5.7 Only if relevant and agreed in writing between the parties in advance, DMD will install the RESULT at the CLIENT. In the absence of clear and express agreements in this regard, CLIENT will install and setup the RESULT itself.
- 5.8 After delivery and acceptance by the CLIENT, DMD is not obliged to continue the maintenance of the RESULT or to carry out further development of the RESULT. Without express written agreements on this subject, DMD is not responsible for vulnerabilities, updates and upgrades in relation to the delivered RESULT.
- 5.9 Prior to production, reproduction or disclosure thereof, parties need to give each other the opportunity to check and approve the last designs, models, prototypes or other deliverables.
- 5.10 Complaints concerning the RESULT should as soon as possible, but in any case within 10 days after the invoice date, be reported to DMD in writing. If within this period, no complaints from the CLIENT are received, the RESULT shall be deemed approved and accepted definitively. DMD will not apply this term, if the complaints could not have been known within this period.
- 5.11 DMD will, in accordance with the preceding paragraph, give its best effort to resolve a complaint as good and as soon as possible. If the complaint is found justified by DMD, DMD is only obliged to restore the errors, or to replace or to credit the delivery. No right to any other compensation arises in that case. Filing a complaint will leave other liabilities, including expressly the payment obligations of the CLIENT, unaffected.
- 5.12 In the event of an assignment for a website, DMD will remedy any defects in the RESULT, that are reported in writing within 14 days after the installation on the server by the CLIENT, only under the condition that these defects are caused by non-compliance with the specifications accepted by DMD. DMD does not have to remedy defects in the RESULT if these defects are caused by the CLIENT itself, by third parties or by changed circumstances that DMD, at the time of closing of the AGREEMENT did not know or could have known.
- 5.13 Any desired or necessary adjustments, which arise after the final approval, are for the account and risk of the CLIENT.
- 5.14 Until 90 calendar days after the delivery of the final RESULT, DMD is responsible for the storage of the data and materials that are provided by, or on behalf of the CLIENT to DMD, or that are created by DMD in the framework of the AGREEMENT. On request by the CLIENT and within 90 calendar days after the delivery of the final RESULT, DMD will make available to the CLIENT all data and materials that are at that moment present at DMD and that have been provided by the CLIENT or created by DMD in the framework of the implementation of the AGREEMENT, as far as such data and materials are no intellectual property of DMD.
- After 90 calendar days after the delivery of the final RESULT, DMD is no longer responsible for the storage of data, materials, products and/or files, and DMD shall not be liable for damage caused by loss of such data, materials, products and/or files.

ARTICLE 6 COST AND PAYMENT

- 6.1 The fee or the price for the execution of the ORDER, is as indicated in the quotation or AGREEMENT that is accepted by the CLIENT.
- 6.2 All prices quoted by DMD are exclusive of VAT and are excluding "out of pocket" expenses such as, but not limited to, travel expenses, printing cost, multiplication cost, parking cost and costs of third parties that are engaged by the CLIENT.
- 6.3 If DMD is confronted with an increase of costs caused by changing prices of suppliers, by fluctuation of exchange rates and/or by Government-imposed taxes and fees, DMD has the right to pass on these price increases to CLIENT. DMD will in that case, on request of the CLIENT, provide as far as possible an insight into the reasons of the price increase.
- 6.4 DMD will invoice its fee and other expenses related to the ORDER in accordance with the payment schedule as presented in the accepted quotation. Taking into account possible prepayments made by the CLIENT, the CLIENT will pay to DMD all payments due without suspension or set off.
- Payments must take place within 30 days after the invoice date. In the event of late payment, the CLIENT is in default without the necessity of a further notice of default. CLIENT is owing, without prejudice to its other liabilities, starting from the due date of the invoice until the day of full settlement, the legal interest plus 2% on the outstanding amounts. All costs that DMD has to spend to collect the amounts due, shall be borne by the CLIENT.
- 6.5 From the moment that the CLIENT does not or not fully fulfill his payment obligations arising from this AGREEMENT or is otherwise in default, CLIENT loses his the right to use or to have used the RESULT. In this case, DMD also has the right to suspend further execution of the ORDER and/or the provision of services, such as, but not limited to suspending the access to websites, until CLIENT has fulfilled its obligations without the arising of any claims of the CLIENT on DMD. Any possible costs associated with resumption or reconnection shall be borne by the CLIENT.
- 6.6 In the event of liquidation, bankruptcy, seizure or receivership of the CLIENT, all outstanding claims of DMD on CLIENT will be immediately due and payable.

ARTICLE 7 INTELLECTUAL AND INDUSTRIAL RIGHTS (IP RIGHTS)

- 7.1 Unless otherwise agreed in writing, DMD is owner of all IP rights, including the copyright of all developed and/or produced RESULTS by DMD in the context of the assignment and DMD is exclusively authorized to establish IP rights on these RESULTS.
The CLIENT obtains an exclusive, worldwide, non-transferable license to use the RESULT for the purpose for which the ORDER is issued. This right of use is not cancellable by DMD and can be applied by the CLIENT without restriction, except that it is meant only for private use and within the target description of CLIENT. Private use does not include the reproduction of the RESULT with the sole purpose of making a profit.
- 7.2 In case DMD is willing to transfer an intellectual property right, such a transfer can only be agreed expressly and in writing and the following provisions shall apply:
- 7.2.1 After completion of the ORDER and the full compliance of CLIENT with all its obligations arising from the AGREEMENT, including the full payment of all invoices, DMD will transfer to CLIENT the IP right in relation to the RESULT. This transfer takes place without transfer to the CLIENT of any title to inventions, know-how, process knowledge, or other IP rights, that DMD possibly has acquired during the execution of the ORDER. DMD has the right to use these latter rights without any limitation for other purposes and/or exploit, either for itself or for third parties, provided that this use causes no damage to the CLIENT. Nor does the transfer of the intellectual property affects the right of DMD to carry out, for itself or for a third party, similar developments to those made, or derived from the developments made for the benefit of the CLIENT as long as no violation takes place of any obligation of confidentiality hereunder.
- 7.2.2 After the transfer of the IP rights, DMD is not responsible for any changes in the RESULT made by or on behalf of the CLIENT.
- 7.2.3 After the IP rights have been transferred in accordance with this article 7.2, CLIENT shall indemnify DMD for all damages and costs resulting from claims by third parties on the CLIENT or DMD in respect of (potential) infringement by the RESULT on IP rights of such third parties.
- 7.3 If and in so far as the delivered RESULT is based on open source code and associated licenses, these latter licenses will prevail over the provisions for the licenses determined in these terms when those provisions are inconsistent with those open source licenses. The CLIENT declares to be familiar with the risks of open source code and shall indemnify DMD for any possible IP related claims by third parties regarding to the open source software.
- 7.4 If in the opinion of DMD third party licenses are required for the execution of the contract, the CLIENT is solely responsible for the acquisition of these licenses. DMD can be helpful in obtaining these licenses. CLIENT indemnifies DMD for claims by third parties relating to third party licenses in case CLIENT has not obtained said licenses.
- 7.5 Unless expressly agreed in writing is conducting research into the existence of patent rights, trademark rights, design rights, copyrights and portrait rights of third parties no part of the ASSIGNMENT. The same applies to any examination of the possibility of protection in such form for the CLIENT.
- 7.6 The CLIENT guarantees that all supplied data and materials are free from infringements of intellectual property rights of third parties. CLIENT indemnifies DMD for any claims by third parties arising from such infringements of intellectual property rights. CLIENT also ensures that any time that in the framework of the ASSIGNMENT by or on behalf of DMD persons should be portrayed, there will be no infringement on portrait rights. DMD is not obliged to check what is referred to in the previous sentence.

ARTICLE 8 RETENTION OF TITLE

- 8.1 All delivered RESULTS, for which it is intended that ownership will be transferred to the CLIENT, remain the property of DMD until the CLIENT has fulfilled all obligations arising from the AGREEMENT.
- 8.2 The CLIENT is obliged at the first request to cooperate in the returning of all RESULTS delivered under retention of title, if DMD decides to use this right and CLIENT grants to DMD a irrevocable power of Attorney to reclaim these RESULTS.

ARTICLE 9 CONFIDENTIALITY

- 9.1 DMD and CLIENT are obliged to keep confidential all confidential information that has been transferred to each other within the framework of executing the ORDER and/or what has been characterized as confidential by express.
- 9.2 Said secrecy will also apply to third parties who may be or have been involved by DMD or the CLIENT.
- 9.3 Confidentiality does not apply to information that:
- i. has become part of the public domain;
 - ii. lawfully has been obtained from a third party who is not bound by a similar confidentiality obligation;
 - iii. was obtained or developed independently without transfer of information of the other party;
 - iv. is released with consent of the other party;
- 9.4 A breach of the confidentiality obligation is a liable failing in the fulfillment of the AGREEMENT.
- 9.5 The confidentiality obligation does not expire after the termination of the AGREEMENT.

ARTICLE 10 TERMINATION AND DISSOLUTION

- 10.1 In case the CLIENT cancels a specified ORDER in whole or in part, the CLIENT owes to DMD, in addition to damages, all fees and costs incurred in connection with the work carried out so far, including the cost for work done by third parties that in the context of the ASSIGNMENT are hired by DMD.
- 10.2 Both the CLIENT as well as DMD have the right to terminate the Agreement forthwith and with immediate effect in the event of bankruptcy or (provisional) suspension of the other party. This does not relieve CLIENT from its obligations to DMD.
- 10.3 If the CLIENT fails to fulfill his obligations arising from the AGREEMENT, and allows this situation to continue longer than 14 days after have been given notice, DMD is entitled to terminate the AGREEMENT forthwith and with immediate effect without any obligation to pay any damages or compensation, while the CLIENT under default may be held to pay damages and or compensation.
- 10.4 The damages and or compensation referred to in this article 10 include at least the costs resulting from the commitments entered into with third parties by DMD for the completion of the ASSIGNMENT, and at least 50% of the remaining part of the fee that the CLIENT would owe at full execution of the AGREEMENT.
- 10.5 When the CLIENT dissolves the AGREEMENT due to attributable failure in the fulfillment of the obligations by DMD, the RESULTS already delivered and the work already completed, together with the resulting payment obligations of the CLIENT will be no object of cancellation, unless the CLIENT proves that DMD is in default in respect of these RESULTS or work. All DMD has already invoiced in connection with what has been done or already properly delivered before the cancellation becomes, subject to the previous sentence, at the time of the dissolution immediately due and payable.
- 10.6 In case of interim termination or dissolution of the ORDER or AGREEMENT by the CLIENT, CLIENT is not entitled to a transfer of intellectual property rights, in full or in part, that were created in the execution of the ORDER by DMD.
- 10.7 Cancellation of an ORDER or AGREEMENT must be in writing.

ARTICLE 11 LIABILITY

- 11.1 DMD shall only be liable for an incorrect or partially incorrect execution of the ASSIGNMENT if and insofar this incorrect execution is the direct result of intent or gross negligence on the part of DMD and if in addition the CLIENT is not to blame for the incident.
- 11.2 Where appropriate, DMD is only liable for direct damages. DMD is explicitly not liable for consequential or indirect damages, for loss of turnover or profit, damages due to business interruption, fines and fees owed to third parties, decreased goodwill or damages caused by auxiliary persons and/or third parties that DMD has involved in the execution of the ASSIGNMENT, or for improper functioning of, with no exception, equipment, software, data files, registers or other issues, used by DMD in the execution of the ASSIGNMENT.
- 11.3 If at any time liability arises for DMD related to damages that CLIENT has suffered through a liable failing in the execution of the ASSIGNMENT by DMD, this liability is in all cases limited to a maximum of the invoice value of that specific part of the ASSIGNMENT to which the liability relates, with the exception of any costs incurred by third parties, or in the case that there is a standing ORDER, up to the average fee for three months, with a maximum of €25,000.00.
- 11.4 Damages for which DMD, according to the previous paragraph is liable, is only recoverable, if the CLIENT has reported the damages in writing to DMD within fourteen (14) days after it occurs, unless the CLIENT can justify that he reasonably was not able to report this damage within this period.
- 11.5 CLIENT indemnifies DMD against claims with respect to IP rights on material or data provided by the CLIENT in the execution of the assignment.
- 11.6 DMD expressly accepts no liability for damages arising as a result of, but not limited to:
- i. repairs and/or modifications of the RESULT carried out by or on behalf of the CLIENT;
 - ii. lack of cooperation, defective materials and/or incorrect or incomplete information provided by CLIENT;
 - iii. errors made by third parties engaged by/on behalf of the CLIENT;
 - iv. errors in quotations from suppliers or overruns of estimates provided by suppliers;
 - v. erroneous and/or incorrect or incomplete information provided by official registers and other external sources;
 - vi. improper or incorrect use of the RESULT, or use other than as prescribed by or on behalf of DMD;
 - vii. downtime or other possible forms of inaccessibility or defects of websites or other applications designed by DMD, in whole or in part, for any reason;
 - viii. errors or defects in the RESULT if the CLIENT has approved the RESULT, or has been given an opportunity to carry out a check on the RESULT or has indicated to see no need for such a check;
 - ix. force majeure. In this respect, force majeure shall, in addition to the provisions of the law and provided in the jurisprudence, include all external causes, foreseeable or not foreseeable, on which DMD cannot have any influence but which prevents DMD to fulfill its obligations, such as the force majeure caused by suppliers of DMD, government measures, electricity failures, failures of computer network or telecom facilities, strike, general transport problems etc.;
- 11.7 Any possibility of appeal on liability by CLIENT expires within 1 year after completion of the ASSIGNMENT.

ARTICLE 12 APPLICABLE LAW AND COMPETENT COURT

- 12.1 The Dutch law is applicable on the legal relationship between DMD and the CLIENT.
- 12.2 Disputes, which cannot be resolved in a mutual agreement between the parties, will only be settled by a Court of competent jurisdiction in s-Hertogenbosch, Netherlands.

ARTICLE 13 OTHER PROVISIONS

- 13.1 DMD reserves the right to change these terms and conditions without prior notice. Modified terms are sent to the relevant CLIENTS and are considered to be accepted if they are not explicitly rejected by the CLIENT within 14 days thereafter.
- 13.2 The applicability of the Vienna Sales Convention is expressly excluded.
- 13.3 These terms conditions are drawn up in the Dutch and English language. In case of differences, discrepancies or different interpretations between the English and Dutch text, the Dutch text will be binding.
- 13.4 If one or more articles of these general terms and conditions prove to be unenforceable, the remaining provisions in these terms and conditions remain in full force and effect.
- 13.5 These terms and conditions are valid as of January the first, two-thousand-and-seventeen (01-01-2017) and are available for inspection at the offices of DMD. In quotations or ORDER confirmations to CLIENT reference is made to these general terms and conditions. On request and if possible, these terms and conditions will be sent free of charge to the CLIENT. These general conditions can also be found on the website www.dutchmarketingdesign.com.

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